



# WNB FINANCIAL

## MORE THAN A BANK

### ID Safety Quiz

**Do you receive statements containing sensitive financial information (such as bank statements, credit card statements, checks or other notices) in an unlocked mail box?**

- Yes
- No
- No, because I have cancelled my paper bank statements and now check my statements online

**How often do you shred (or otherwise render unreadable) documents that contain sensitive financial information before you put them in the trash?**

- Always
- Usually
- Sometimes
- Rarely
- Never
- I do not throw away and/or do not have paper documents that contain sensitive financial information

**How often do you update your anti-virus, anti-spyware, and browser security software on the computer that you use to conduct financial transactions?**

- Never
- Less than once a month
- Once a month
- Once a week
- Daily or more
- I do not have anti-virus/anti-spyware software

**Do you store/reveal any personal contact information including phone numbers, complete date of birth (month/date/year), e-mail addresses, physical addresses, etc. on any social networking sites such as MySpace, Facebook, Friendster, LinkedIn, Twitter, etc.?**

- I always include this information on social networking sites
- I include this information, but do NOT allow non-friends to access this information
- I do NOT include this information on social networking sites
- I do NOT use social networking sites

**How often do you access websites displaying personal or account information (such as MySpace or your banks website) using unsecured Wi-Fi connection such as coffee shops, libraries, airports, and any other wireless access points?**

- Never
- Less than once a month
- Once a month
- Weekly
- Daily or more

**How often do you obtain a credit report or receive credit monitoring alerts to review all recent activity that has been conducted using your identity?**

- Never
- Less than once a year
- At least once a year
- At least once every four months
- At least once a month

**How often do you monitor your current account balances and recent account activity at your financial institutions in a typical month?**

- Never
- Less than once a month
- Once a month
- 2-3 times a month
- Weekly
- Daily or more

**Do you receive e-mail or mobile alerts on your checking account or credit cards to constantly monitor account activity and changes to your personal information? (Check all that apply)**

- Checking or savings account
- Credit cards
- I do not receive any e-mail or mobile alerts regarding my accounts

**When making credit or debit purchases in person, how often do you shield, i.e., physically cover the PIN pad when entering your PINs and card numbers so cameras and others cannot capture this information?**

- I always shield my PIN
- I only shield my PIN when there is no barrier around the PIN pad
- I never shield my PIN

**How many other individuals have potential unauthorized access to your highly sensitive financial records, such as bank statements, log-in for online banking accounts, ATM card PIN numbers and paper checks? (DO include teenagers or older children, friends or family members & domestic employees; DO NOT include other designated account holders such as your spouse)**

- None
- 1
- 2-3
- 4-6
- More than 6

**Where do you keep or store highly sensitive financial information, such as bank statements, log-in for online banking accounts, ATM card PIN numbers or paper checks? (Check all that apply)**

- In an unlocked desk drawer
- In plain sight at my home
- In my car
- Taped to my computer
- On my desk
- In my wallet or purse
- In a different potentially accessible place
- I do not keep any highly sensitive information where others could potentially access it.

**Suppose you received an e-mail with your bank's name and e-mail address, explaining that, for security reasons, you had to click on a particular Internet link and log in to your account to update your settings. How would you respond? (Check all that apply)**

- I would delete it without taking any action
- I would click on the link but not enter personal information
- I would call or otherwise contact my bank to ensure credibility
- I would report it to my bank as SPAM
- I would comply with instructions of the email and update my account settings
- I would type the known hyperlink address of my financial institution into a browser window manually

**Suppose you received a phone call from a representative of your bank, stating that fraud has been detected on your account and that you need to provide your account number to fix the problem. How would you respond? (Check all that apply)**

- I would provide the information they requested
- I would NOT provide my information and instead place a call to my bank on my own to resolve the account issue
- I would ignore the request
- I do not answer calls from my bank

**Suppose your physical documents, like a checkbook, wallet, debit/credit cards, were lost or stolen. How would you respond? (Check all that apply)**

- Check all my accounts for suspicious transactions
- Call my bank or credit card company to report any lost card(s) or account information
- Place a fraud alert on my credit report
- Place a security freeze on my credit report
- Nothing

This quiz is meant to provoke thought about how you handle sensitive information that could be used to steal your identity. It is always good to be extra cautious.

Provided by Deluxe Corporation.